



MSI Notebook Warranty and Pro-Service

As a business, government, or education institution, you want minimal downtime to ensure productivity remains at an all-time high. That's why MSI is dedicated to bring you professional service and support to enable fast service and turn around support to ensure that workplace performance maintains its course. Our goal is to provide you with the quickest turn around service with our knowledgeable and reliable technical staff.

MSI notebooks come with One (1) Year Standard Warranty on most models from our Business & Productivity, Content Creation, and Gaming Notebook series. You may purchase extended warranty (up to 3 years), Onsite Coverage, & Accidental Damage Protection within 30 days from your original product purchase date by contacting MSI or Authorized Reseller where the MSI product was purchased. Please reference the below part numbers when contacting us or your Authorized Reseller.

MSI Warranty Part#	Warranty Reference#	Suitable System Model	Warranty Service Provided
ETWNBS1Y	ETW-NBS-1Y	All notebooks	Extended 1 year depot service warranty
ETWNBS2Y	ETW-NBS-2Y	All notebooks	Extended 2 year depot service warranty
ETWNBS1YOS	ETW-NBS-1YOS	All notebooks	Total 1 year service warranty with on-site service
ETWNBS2YOS	ETW-NBS-2YOS	All notebooks	Total 2 year service warranty with on-site service
ETWNBS3YOS	ETW-NBS-3YOS	All notebooks	Total 3 year service warranty with on-site service
ADPNBS1Y	ADP-NBS-1Y	All notebooks	1 year Accidental Damage Protection service
ADPNBS2Y	ADP-NBS-2Y	All notebooks [Must have minimum 2 year depot coverage]	2 year Accidental Damage Protection service
ADPNBS3Y	ADP-NBS-3Y	All notebooks [Must have minimum 3 year depot coverage]	3 year Accidental Damage Protection service

For more information, please reach out to your MSI representative or visit us at msiproservice.com